

DSW EDI - Frequently Asked Questions

What is the contact information for the EDI group/team at DSW?

The EDI Team is the DSW group that is responsible for the EDI programming and processing for DSW.

Email: edi@dswinc.com

What is the EDI communication ID for testing and production?

Testing qualifier = ZZ, ID = 137885864T

Production qualifier = 08, ID = 6142384060

What is the VAN (value added network) that DSW uses:

IBM/Sterling Commerce

Who do I contact for information about GSI-128 Labels (UCC-128 Labels) testing/approvals?

Carton labels must be approved by our retail and etail (DSW Direct) compliance manager before moving to production EDI with DSW.

Chris Kitchen at ChrisKitchen@dswinc.com

Phone: 614-872-1521

Link to the Logistics Guideline information:

http://www.dswinc.com/vendors_compliance.jsp

What EDI standard is used?

850 purchase order / 860 purchase order change / 856 advance shipping notice

The EDI standard used is X12 4010. If EDI transmissions are sent with 4010VICS referenced in the GS segment for 850/860/856 transaction sets, they will fail.

832 sales/price catalogue

X12 4010VICS

How do vendors get the UPC information to DSW?

DSW can download UPCs from a vendor's product catalogue; we currently use GXS/Open Text, InterTrade, and SPS Commerce.

DSW can also accept the 832 Prices/Sales Catalogue direct via VAN as version 004010VICS. You can find the 832 guideline at http://www.dswinc.com/vendors/EDI/Documents/DSW_832.pdf.

DSW prefers NRF sizes that reflect a valid dimension when publishing styles to your catalogue or providing styles in a vendor-direct 832. For a list of valid NRF sizes that DSW prefers, please review <http://www.dswinc.com/vendors/EDI/Documents/NRFSizeCodes.pdf>.

What product catalogues are DSW listed with and under what name(s):

GXS, Global Exchange Services
DSW SHOE WAREHOUSE (126142384060)

SPS Commerce
DSW Catalog

What is the testing process to certify a vendor for EDI?

1. Vendor should fill out the on-line survey:
<http://www.dswinc.com/vendors/EDI/Survey/>
2. Vendor should grant DSW access to their product catalogue so they can download UPC data, or contact DSW EDI group to determine how to provide UPCA data.
3. Establish EDI communications via VAN or provider
4. DSW will send two 850 purchase orders consisting of a mix of musicals and solids representing the majority of retail (brick and mortar stores) as well as a unit purchase order representing dotcom (DSW.com) order for you to load into your test system. DSW will expect accepted 997s for both 850s.
5. DSW will send two 860 purchase order changes to update the items on the test purchase orders, and also will include other changes such as date changes, item adds and deletes, etc. DSW will expect accepted 997s for both 860s.
6. For shoe vendors, send back ASN test files using test purchase order with changes. Accessory vendors will not be required to provide ASNs (856) for shipments at this time.
7. A sample GS1-128/UCC-128 label is to be submitted to DSW EDI Team via PDF email attachment for approval prior to going live. (see this link for carton label details: http://www.dswinc.com/vendors_compliance.jsp)
8. Upon going live, determine how to handle open POs. For instance, if they were not originally sent via EDI, can you generate and send an ASN upon shipment?

What are “solids” and “musicals”?

A “solid” is one style, one color, one size per case (e.g. one case of 12 pairs all size 7.5)

A “musical” is a musical size run, consisting of one style, one color and a size run to a case.

Example of 12 per case consisting of :

1 size 5.5

2 size 6.0

2 size 6.5

3 size 7.0

2 size 7.5

2 size 8.0.

What are common issues that cause DSW problems with vendor EDI data?

UPCA’s must be sent in the ASN LIN segment, LIN02/03.

Vendor style number is frequently left out of ASN, which causes a failure.

ASN segment LIN (LIN10/11) must be sent with vendor style number.

What do I need to do with the 997 received from DSW for the ASN transmissions?

DSW will provide an accepted or rejected 997 for each ASN received. If your ASN has been rejected, corrections will need to be made and the ASN resent in order to avoid chargebacks for manual PO receipt. If you do not receive a 997 within 24 hours, contact DSW EDI Team to verify that the ASN was not received and resend ASN.